

Case Study 1

Mr ? is a service veteran who lives alone & suffers from anxiety, depression & also mobility problems.

He rarely goes out & doesn't mix with people due to anxiety, panic attacks. He only ventures out to pre booked appointments.

He was referred by a friend whom I have seen in the past who came across him & felt that he may not be receiving the full help he should.

He contacted me via phone & we discussed his needs & his financial situation, he was already receiving Employment & Support Allowance & Housing benefit. I discussed with him Personal Independence Payment, Blue Badge & mobility bus passes. I agreed to home visit him due to his anxiety about leaving his home.

We completed the PIP forms at his home aswell as I discussed befriending services with him & certain groups he could attend to mix with people with similar backgrounds & the same conditions he suffers from.

The client contacted me some weeks later to let me know that PIP had been awarded at the standard rate for 'daily living' & 'mobility' giving him £76.90 per week (£3998.80 pa).

I also rang ESA on his behalf as now he had the PIP daily living component he qualified for the severe disability premium attached to his ESA as he lives alone which would give him £61.85 per week extra ESA (£3216.20 pa).

Overall an extra £7215 pa in income which he can now use to pay a carer to clean for him & for taxi fares to & from appointments.